

PIT STOP BETTING (“PSB”) - SELF-EXCLUSION POLICY

Our approach to RGP is quite simple, and that is, we want placing plays to be a fun experience.

We have put in specific policies and procedures in place to ensure that you enjoy placing plays with PSB and that, should you need help at any point, we are here for you.

We all know that playing can cause problems; for our customers and also their families. We would always encourage you to play responsibly, which means, KNOW YOUR LIMITS.

We encourage you to only play what you can afford to lose and avoid chasing losses. It is equally important to keep track of the time and amount you spend playing.

If you are covering up your losses to your family, find that playing is taking up all of your spare time and it is no longer a fun activity, then you may have a problem and should seek advice and help from our Customer Service Team.

We recommend that anyone who finds their playing is getting out of control, should reduce how much time and money they are spending on it. You can also reduce your deposit limit and your daily spend. For further information on how to do this, please contact us at support@pitstopbetting.com.

Self-exclusion

If you feel that you need to take a break, you have the option to stop yourself from accessing your PSB account. You have the option to close the account for 6 months, 1 year or permanently. This is known as ‘self-exclusion’.

Self-exclusion is different from the usual account closure request as it is irreversible during the time period in which you chose to close your account. In other words, your account will remain closed and you will be unable to access it.

If you have any funds in your account, these will be returned to you prior to closure of the account. Please contact our Customer Services Team to arrange for these funds to be returned to you and also to ask any further questions you may have about our Self-Exclusion Policy.

We are also here to help, and as such, if you feel you need to self-exclude yourself from playing, please do not hesitate to contact us at support@pitstopbetting.com.

During your period of self-exclusion, we recommend you seek additional advice. If you feel that you could benefit from advice and help for playing, please follow these links:

<https://www.begambleaware.org/>

<https://www.cnwl.nhs.uk/cnwl-national-problem-gambling-clinic/>

We adhere at all times and advocate the importance of playing safely. Further information which you may find useful can be found here: <http://www.gamblingcommission.gov.uk/for-the-public/Safer-gambling/Consumer-guides/10-ways-to-keep-yourself-safe-when-gambling.aspx>

Please note that if you have opted for self-exclusion with any other gambling company, you will not be allowed to play at PSB.

If you are considering self-exclusion, you may wish to register with GAMSTOP.

GAMSTOP is a free service that enables you to self-exclude from participating online gambling companies licensed in Great Britain.

To find out more and to sign up with GAMSTOP please visit www.gamstop.co.uk.
