

SOCIAL RESPONSIBILITY POLICY

When you register with us you must confirm that you are 18 years of age or older, you are of sound mind and you are capable of taking responsibility for your own actions.

Clause 3 of our Terms & Conditions: Services and Software, states:

- If you are under the age of 18 years old you must not download the Software, its Application (the App) or use the Services under any circumstances. Notably, if you are under the age of 18 and gamble you are committing a criminal offence in the UK.
- If you are under the age of 18 years old and you download the Software or use the Services you will have materially breached the User Agreement. We will then close your account and terminate the User Agreement in accordance with section 13 of this Agreement.
- We may request proof of your age at any stage from you, to verify that you are over the age of 18 years of age.
- If your age is not verified by us within 72 hours of your first deposit with us, your account will be frozen and no further gambling will be permitted until we have successfully verified your age and while we undertake such age verification, you will not be able to withdraw any winnings from your account.
- If on completion of the age verification process you are shown not to be 18 years of age or older, you will have materially breached the User Agreement and we will close your account and terminate the User Agreement in accordance with section 13 of this Agreement.
- We may also verify your registration details, such as name, address, age/date of birth, credit worthiness and payment methods used, at any time, by requesting certain documents from you. These documents typically include a valid ID card, a recent (no older than 3 months) proof of address such as a utility bill, and proof of your payment method, and can be uploaded through 'My Account' of your User profile.
- Additionally, we may request these documents to be attested by a Public Notary to prove their authenticity if we have reason to believe otherwise or to doubt of their authenticity.
- If you cannot prove and we do not find your documents to be valid, the registration process will be immediately halted.
- Further to the above, upon registration and when you use the Sites you may be required to provide us with certain information regarding your source of funds, financial standing, other details as required. If such information is not provided by you in a timely manner, we may restrict your account, if deemed a necessary action.
- We may also perform background checks on you and request any relevant documentation from you for any reason which will include you providing registration

details, such as your name, address and age/date of birth; identity; occupation; personal history; financial transactions, financial standing; source of funds and/or gaming activity, as above.

- We may use third-party companies to carry out these checks, and, should the information you provide be false or misleading, we may close your account and terminate the User Agreement in accordance with section 13 below.
- Whilst they are engaged by us and for a period of 24 months afterwards, none of our officers, directors, employees, consultants or agents or any other company within our group of companies or our suppliers or vendors are permitted to use the Services directly or indirectly. This also applies to relatives such as a person's spouse, partner, parent, child and sibling.

If you are considering self-exclusion, you may wish to register with GAMSTOP.

GAMSTOP is a free service that enables you to self-exclude from participating online gambling companies licensed in Great Britain.

To find out more and to sign up with GAMSTOP please visit www.gamstop.co.uk.

PLEASE NOTE: If you have a child who is under the age of 18 years of age, you should take special care to ensure that they do not access the Services via your devices.